



Pascal Susini

Solution Architect

My story

Pascal has worked in the IT Industry for most of his professional life. Pascal is a trained networking engineer with focus on server technology and has a broad knowledge of IT, and experience from several different companies mainly in the automotive industry and finance industry. In recent years, he has worked as Infrastructure Delivery Manager and before senior infrastructure technicians focused on Server. Over the years he has had many different roles including. Server Manager, Project Leader, CI Owner, Migration Coordinator and Area RollOut Manager. As a person, Pascal is open and outgoing, responsible, and possesses a good ability to communicate and collaborate with both colleagues and customers.

Skills & expertise

Technical skills

- Windows Server 2000
- Windows server 2003
- Windows Server 2008/ R2
- Windows Server 2012 / R2
- Windows XP
- Windows 7
- Linux
- General network DNS, IP, Storage HP San, EMC, Netapp
- Backup Exec
- IBM TSM Backup
- PlateSpin PowerConvert
- Microsoft System Center Virtual Machine Manager
- Microsoft System Center Operations Manager
- Microsoft Active Directory
- SCCM - System Center Configuration Manager
- Microsoft Forefront
- Remedy
- Sibel Vinst
- Microsoft Office
- VMware
- vSphere
- SQL
- PowerShell
- Hyper V
- Cristie BMR Recovery
- Service Now

- IT Roll// Mgmt
- Server Tekniker
- Senior Windows Tekniker
- Facilitator

Technical Project leader
Infrastructure Delivery Manager
Helpdesk Tekniner
Migration Coordinator
ARM Area Rollout Manager
Migrerings Tekniker

Earlier experiences

IDM Infrastructure Delivery Manager

CGI AB

2016-01 - 2018-05

ITS Delivery Manager (IDM) acts as delivery responsible for projects with more complex technology, logistics, timing or size infrastructure requirements. The team delivers globally within Volvo Cars. IDM participates in project reviews and also handles ITS audits. IDM can also serve as project manager to create new IT services. IDM has expertise and experience in IT management, IT operations and infrastructure in general. Experience of project planning, time / cost calculations and documentation. Understanding of the complexity and structure of outsourced IT services. Among the responsibilities are:

- * Coordinate and manage global delivery of ITS services against projects or other initiatives
- * Be updated about the ITS portfolio and work closely with ITS Service Owners, Solution Architects, SMEs to ensure high quality and timely delivery.
- * Help improve business efficiency and functional improvement
- * Lead ITS reviews where the project's infrastructure solutions are evaluated in collaboration with service owners and SMEs.

Senior infrastructure specialist

CGI AB

2012 - 2016

Service Operation:

- Infrastructure optimization to maintain quality, security and cost efficiency
- Level 3 Incident and problem handling
- Technical project lead (SJ Transition project)

Special Projects

Setup a new FTP Server for all Volvo cars dealers in UK.

Technical analysis for new Firewall change for the new FTP server.

Windows Server 2008, IIS, GPO, AD

- Facilitator to build a Wide Competence team in Bangalore
- Server life cycle mgmt.
- Plan own work to meet given objectives and processes

Service Design:

- Infrastructure delivery for new sites or customers
- Requirement & technical analysis for infrastructure design
- CI Owner IBM Tivoli Backup Client
- CI Owner Cristie BMR Recovery

Coordination:

- Procedure review for level 2 support in India
- Request for IT change
- Take lead in meetings & conference calls

Windows Server 2003, Windows Server 2008, Windows Server 2012, IIS, GPO, AD, VMware, Hyper-V, HP, IBM, SCCM, SCOM, Remedy, ITIL, Project lead

Windows Server Specialist

Volvofinans IT AB, Volvofinans Bank AB

2007-2010

As a Server technician for Volvofinans Bank AB I was responsible for all servers in our environment.

75 % of our servers was running on Microsoft Hyper-V technology and the physical servers was from HP.

On a daily bases I work in AD, SCOM, SCVMM, SCCM (wsus), Forefront, Symantec Backup Exec 12.5 and HP San

Incident handling and change request was also part of my day to day job.

I was also responsible to install/configure new servers, create GPO, add/remove SAN disk etc.

SCCM - System Center Configuration Manager, Windows Server 2003 R2, Windows Server 2008, Backup Exec, Microsoft Virtual Server 2005 R2, Windows Server 2008 Hyper-V, Windows 2003 Server, SQL Server 2005, Microsoft Forefront for Windows 200x server, Microsoft Active Directory, HP SAN, HP Servers

Migration Technician, World Tour (Nobel Biocare)

Adecco/Ajilon AB

2006

PC migration for the customer Nobel Biocare, places where I worked:

Canada, USA, Australia, Tokyo, Norway, Holland, France and Italy.

Area RollOut Manager (ARM)

Adecco/Ajilon AB

2006

As Area Rollout Manager, I was responsible for planning PC migration for all users at different sites. My sites were Moscow and St. Petersburg, I had daily contact with the local IT Contact and coordinated meetings and took the lead in these.

I planned and created flow schedules for when the user's data could be migrated from Novell to Microsoft servers.

Migration Coordinator

Adecco/Ajilon AB

2005

As Migration Coordinator, I worked in the Ramona application that moved data from the old Novell environment to the new Microsoft environment, data migrated was the user's home directory, user profiles and accounts. I was also the contact person for the field technicians to help those with problems that could arise.

Support technician

Adecco/Ajilon AB

2004

Back office incident handling in VINST

Service Desk technician

Adecco/Ajilon AB

2003

Working at the Service Desk for six weeks' shift.'

Certificates & Education

Network Technician (KY) NTI School 2003

Commercial & Administration (Frölunda Gymnasiet) 1998

Courses and Certifications

- Certification PRINCE2 Foundation Project Management 2013
- Certification ITIL v3 Foundation Certificate 2012

Cornerstone - 2015-09-21 - 2015-09-25

Server Virtualization With Hyper-V and System Center VMM

Evaluate an organization's virtualization requirements and plan for server virtualization. Install and configure the Hyper-V server role. Create virtual machines, create and manage virtual drives and work with snapshots. Create and configure virtual machine networks in a Hyper-V environment.

Perform virtual machine motion and Hyper-V Replica.

Provide high availability for Hyper-V environment by introducing failover clustering.

Manage virtual environment using System Center 2012 R2 Virtual Machine Manager.

Manage network and storage infrastructure in Virtual Machine Manager.

Configure and manage Virtual Machine Manager libraries and library objects.

Create and manage virtual machines using Virtual Machine Manager.

Create and manage clouds using System Center 2012 R2 Virtual Machine Manager.

Create and manage services in System Center 2012 R2 Virtual Machine Manager.

Cornerstone - 2013-03-25 - 2013-03-28

SCCM Configuration Manager 2012

Cornerstone - 2013-03-18 - 2013-03-19

Introduction to Windows Server 2012

Cornerstone - 2009-04-01 - 2009-04-03

System Center Configuration Manager 2007

MS6451 Planning, deploying and managing Configuration Manager 2007

The course focuses on the installation and configuration of sites and clients, software distribution, OSD deployment and software updates. In addition, it deals with inventory, remote management of clients and mobile device management

Cornerstone - 2008-03-12 - 2008-03-14

Be First to Know Hyper-V

This Hyper-V course is the training for you who want to learn more about Microsoft's server virtualization solution, Hyper-V and its management tools, System Center Virtual Machine Manager 2008. The training will provide you with knowledge about how to invent your current environment and plan for a virtual infrastructure. The course also goes through how to roll out a new environment as well as the management tool.

Cornerstone - 2007-05-03 - 2007-05-06

Microsoft Windows Server 2003

Maintaining a Microsoft Windows Server 2003 Environment

The course is aimed at support technicians, consultants or network architects who will administer and deploy Windows Server 2003 in Active Directory environment. The course material includes the essential skills required to handle the directory service and the server in this environment